► MicroLog TCR-2000



MicroLog TCR-2000 is a full-featured, single channel one-box call and face-to-face conversation recording device designe! for small to large organizations in financial service industry to fulfill their proactive measures against transaction risk and comply with the latest regulatory law.

MicroLog TCR-2000 imports a range of voice recording applications originally developed for large sites and is now made suitable for small sites or small remote branches without loss of any needed functionality. MicroLog TCR-2000 can be placed in the user's office desktop, acting as a true standalone recorder for tapping his / her station phone calls or recording face-to-face talks nearby his/her office desk, and moreover acting as a single-channel call recording device in the enterprise-wide call recording solution.

Advantages and Benefits



Direct connection with analog line or digital/VoIP handset cord for recording calls.



Enhanced security utilizing 3 levels of user accounts, Recording encrypted by AES 256 bit.



Auto recording, manual controlled start/stop recording, or "important call only" recording.



Intuitive operating interface including one-key Last Call Play & Multiple Search Option capabilities.



Live monitoring telephone conversations via built-in speaker or external earphone.



Recording Announcement audible to all parties and recorded. (optional)



Unmatched on-line storage capacity up to 2,300H (32GB SDHC).



Easy, Simple and Integrated

- Plug and play
- Is easy to use
- Safety design
- High quality and stability

► TCR-2000 V2 key features

Interface

- Sockets for direct connection with analog line or digital/IP telephone handset cord for recording calls
- Built-in microphone for recording of meeting room or office-desk persons talking
- 2L x 12C LCD screen with backlight for display of important information, such as Caller ID, dialing number
- 16 buttons for input of 0-9, a-z, A-Z and controls of right, left, up, down, Enter and Esc
- Earphone jack for listening of recordings / live calls
- Line / handset / earphone jack collectively for delivery of prerecorded statements (optional TD-100 required)

Record and Storage

- Secure digital technology storing 2,300 hours of conversation recording with a 32GB SDHC card (72H / 1GB)
- Call recording activated by voice, loop voltage detect, manned operation
- Only "important" call recorded (manned operation required)
- Caller ID, digits dialed, date/time, Case ID, Comment and Value stored
- "Important" tag assignable (for permanent storage of essential recording)
- Recorder Warning Tone (optional)

Security Features

- 3 levels of access restrictions by making use of password
- Password protection with disable/enable option
- Auto logout feature
- Recording encryption with disable/enable option
- Encryption using AES 256 bit
- MD5 128 bit checksum for digital fingerprinting

System Function and Alert Capability

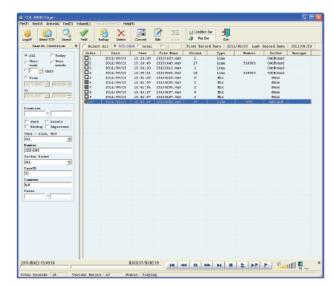
- System setup for export to memory card
- System configured by memory card
- Mains adapter or battery powered (for mobility purpose)
- System software user-upgradable
- Battery low alert
- Memory card space-low and write-protection alert

Voice Playback

- Last call played instantly
- Jump to bookmark and play
- Calls searchable by 3 different speeds
- Only the calls having Importance tag played
- Recordings or live calls played via built-in speaker or external earphone
- Play from search result window

Computer Support

- Built-in USB 2.0 port for direct computer connection
- Free software for search, playback, management, email and conversion from PC
- Recordings centralization via computer network (optional)



▶ TCR-2000 Player Software



Spcifications

Power:	5VDC 1.0A (main), 5VDC 1.0A (main
Trigger:	On/off hook, VOX , Manual star/stop , Important calls only
Interface:	2-wire analog line, Telephone headset, Microphone
Caller ID:	DTMF/ FSK (Bellcore, ITU-V.23 and Japan NTT)
CODEC:	ADPCM (1GB=72 hours), MSGSM, LINER

Environment:	RJ11, RJ9, USB, Earphone/ Microphone Jack
OS:	Windows XP , Windows7
Storage:	SD/SDHC Card (32GB max)
Certifications:	FCC Part 15 Class B, EMC EN300 368
Size:	168 mm x 62 mm x 21 mm